

Ready to go: Rohde & Schwarz Service Portal



Online Service Management

Online management of instrument data and service transactions provides an ideal overview and cuts down on office resources. That's why Rohde & Schwarz offers its customers numerous state-of-the-art instrument and service management functions in the new Service Portal. Since we always want to go a step further, we provide additional features that make your work even easier.



The functions at a glance

Secure log-in

You register to use the service portal at www.rohde-schwarz.com/service_portal. To make sure that only authorized users are given access, your access data is sent after a check has been made. You can then use all the service portal functions.

Complete instrument data

Instrument data is displayed for all products purchased from us and for all instruments from other manufacturers that were already serviced by us or are under contract. The data includes instrument-specific information and the service history.

Efficient calibration management

The current calibration status of all instruments entered in the system is displayed. You can see at a glance whether your instrument has already been calibrated, is shortly due for calibration or is past due. In this view, you can also place service orders directly. Calibration certificates are archived online, effectively eliminating laborious paper filing.

Fast and easy service orders

The current status of ongoing service orders is displayed. This way you always know where an order stands and whether you need to take action – for example, approve a quote. Closed service orders are documented in a service report. This lets you track what work has been performed on your instrument.

Transparent service contracts

Complete contract data is available for both individual instruments and service packages (contract number, contract period, contract history and calibration interval).

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