

Service Request Service from the start



Fast and easy ...

... that's how Rohde&Schwarz service works. For calibration, upgrade or repair, just register your instrument and you will immediately receive shipping instructions, service reference number, price information and estimated turnaround time via e-mail. The registration information allows us to process your service request as soon as we receive your instrument.

Your advantages at a glance:

- ▮ Personal contact
- ▮ Fast and efficient processing
- ▮ Preliminary price information
- ▮ Information on the expected turnaround time

How to register your service request:

- ▮ Online at www.rohde-schwarz.com/RMA
- ▮ Support hotline: Our employees would be pleased to accept your registration personally. They can be reached at the following **support hotlines**
 - ▮ Europe, Africa, Middle East | +49 89 4129 123 45
customersupport@rohde-schwarz.com
 - ▮ North America | 1 888 TEST RSA (1 888 837 87 72)
customer.support@rsa.rohde-schwarz.com
 - ▮ Latin America | +1 410 910 79 88
customersupport.la@rohde-schwarz.com
 - ▮ Asia/Pacific | +65 65 13 04 88
customersupport.asia@rohde-schwarz.com

The screenshot shows the 'Service Request' form on the Rohde & Schwarz website. The form is titled 'Service Request' and is divided into four steps: 1. Your Data, 2. Service, 3. Pick up, and 4. Return delivery. The first step, '1. Your Data', is currently active and contains a sub-section for 'General address: Contact details'. This section includes several input fields: 'Company', 'Dept./Section', 'First Name', 'Last Name *', 'Phone *', 'Fax', and 'E-mail address *'. A 'Next' button is located to the right of the 'General address: Contact details' section. The website's navigation menu is visible at the top, and a sidebar on the left lists various service and support options.